

### **Pathology Department**

The Pathology Department at the Midland Regional Hospital, Tullamore (MRHT) is comprised of the following key disciplines: Biochemistry, Blood Bank, Haematology, Histopathology and Microbiology. All laboratories are situated together on the ground floor of the hospital.

The Pathology Department, MRHT, is committed to providing a high quality, efficient and comprehensive service to its users. The Pathology Department participates in external quality accreditation schemes, such as ISO 15189 which is monitored by the Irish National Accreditation Board [INAB]. INAB monitors total quality performance and also checks for compliance with the EU Blood directive 2002/98/EC. The quality of results is of fundamental importance and the Pathology Department operates to strict scientific and management standards. Results are authorised within a framework of comprehensive internal and external quality control and assurance.



#### PATHOLOGY DEPARTMENT USER MANUAL

The Pathology Department User Manual will be reviewed on a yearly basis and only the current version is valid for use. The latest electronic version is available on the Pathology Department homepage which can be found by logging on to

• Link:
<a href="http://hsenet.hse.ie/Hospital-Staff-Hub/Tullamore/ppgsmrht/Laboratories/Laboratory in MRH@">http://hsenet.hse.ie/Hospital-Staff-Hub/Tullamore/ppgsmrht/Laboratories/Laboratory in MRH@">http://hsenet.hse.ie/Hospital-Staff-Hub/Tullamore/ppgsmrht/Laboratories/Laboratory-ppgsmrht/Laboratories/Laboratory-ppgsmrht/Laboratories/Laboratory-ppgsmrht

### LOCATION AND ACCESS TO THE PATHOLOGY DEPARTMENT

The Laboratory is situated at the end of the new hospital main concourse, between the Pharmacy Department and the Mortuary. Access to the Pathology Laboratory is restricted to hospital personnel at all times.

### SPECIMEN DELIVERY FROM OUTSIDE THE HOSPITAL

- Specimens being delivered by non-hospital staff can be placed in the designated fridge for pathology samples situated near Hospital Reception or dropped directly into the Laboratory Specimen Reception area.
- Out of hours access to the Pathology Department is restricted to Hospital Portering staff and other
  authorised staff for delivery of urgent specimens, etc. Staff trained to collect blood products can
  access the Blood Issue Room using their swipe card.
- Additional access can be arranged via the hospital switch or the on call medical scientist

## **ACCREDITATION STATUS**

• INAB Accreditation Registration number: 221MT Link: <a href="https://www.inab.ie/Directory-of-Accredited-Bodies/Laboratory-Accreditation/Medical-Testing/">https://www.inab.ie/Directory-of-Accredited-Bodies/Laboratory-Accreditation/Medical-Testing/</a>

# **COMPLAINTS/ SUGGESTIONS FOR IMPROVEMENT/COMPLIMENTS**

The Laboratory welcomes all complaints, suggestions for improvement and compliments from Clinicians, Patients or other related parties. These are addressed via the Pathology Department Quality Management System In order to make a complaint please contact the appropriate Department, the Laboratory Manager or the Quality Manager.

### **Data Protection**

The Pathology Department is committed to complying with Data Protection and General Data Protection Regulation (GDPR) laws 1988 – 2018 and is committed to protecting the privacy of personal information of its service users and patients. Data protection within The Pathology Department at Midlands Regional Hospital Tullamore is governed by the National HSE Personal Data Protection Policy.

• Data Protection: Link <a href="https://www.hse.ie/eng/gdpr/">https://www.hse.ie/eng/gdpr/</a>

### **Hours of Service**

Days	Routine Hours	On Call Service
Monday – Friday	Opening hours	Emergency On-Call Service provided from 20:00 to
Blood Transfusion,	08:00 - 20:00hrs	08:00hrs the following day.
Biochemistry,		
Haematology, &		
Microbiology		
Histology  Specimen reception	08:00–18:00hrs 08:30– 17:45hrs	
Saturdays, Sundays and Public Holidays	No routine service.	Emergency On-Call Service provided.

On Call/Out of Hours Service	On call disciplines	Contact
Emergency On-Call Service provided from 20:00 to 08:00 the following day and on a 24h basis on Saturdays, Sundays and Public Holidays.	Medical Scientist cover for Blood Transfusion and Haematology	Can be contacted through reception 057 932 1501 Internal Ext. 3000) or Lab On Call Mobile; 086 0482356.
	Medical Scientist cover for Microbiology and Biochemistry	Can be contacted through reception (057) 932 1501 Internal Ext. 3000) or Lab On Call Mobile; 9-2pm Biochemistry 0867742465 9-2pm Microbiology 0867777347 2pm on 0867742465
Laboratory Consultant Outside of Hours Emergency Contact	Haematology, Histopathology, Microbiology	Consultant on Call Can be contacted through reception (057) 932 1501 Internal Ext. 3000) or Lab On Call Staff
Mortuary	Mortuary Services	Can be contacted via Nursing Administration through reception (057) 932 1501 Ext 58489/8490

# **Contact Information**

GENERAL ENQUIRIES: LABORATORY SECTION	N	
Blood Transfusion	057 9358385	
Biochemistry	057 9358504	
Haematology	Haematology:057 9358351/Coagulation:0579358347	
Histopathology	General: 057 9358338/Reports: 0579358342/59393	
Microbiology	General: 057 9358371	
Pathology Office	General: 0579358243/58380	
	Histology Secretary Office: 057 9358342/59393	
	Laboratory accounts: 057 9358379	
Specimen Reception and External Test Enquires	057 93558354	

Key Contacts Laboratory Staff		
Laboratory Manager	Mr Aidan Fallon	2057 9359400 ☐ aidan.fallon@hse.ie
Chief Medical Scientist Biochemistry	Ms Margaret Martin	☎ 057 9357778 ☐ margareta.martin@hse.ie
Chief Medical Scientist Blood Transfusion	Ms Bernie Weston	☎057 9358384 bernie.weston@hse.ie
Chief Medical Scientist Haematology	Ms Áine Ryan	☎057 9358309 🖳 aine.gorman@hse.ie
	Current Acting:	
	Helena Martin	
Chief Medical Scientist Histology	Ms Naomi Cronin	☎057 9358389 ☐ Naomi.cronin@hse.ie
Chief Medical Scientist Microbiology	Ms Rose McNerney	☎057 9358390 ☐ Rose.mcnerney@hse.ie
Transfusion Surveillance Officer	Ms Denise Murphy	2 057 9358350 ☐ Denisej.murphy@hse.ie
	Current Acting:	aisling.sweeney@hse.ie
	Aisling Sweeney	9
Medical Scientist with Responsibility for IT	Mr Aidan Fallon	☎057 939400 🔲 aidan.fallon@hse.ie
Laboratory Quality Manager	Ms Orlaith McDonnell	☎057 9357752 ☐ orlaith.mcdonnell@hse.ie
	Current Acting:	ultanf.smith@hse.ie
	Ultan Smith	
Microbiology Surveillance Scientists	Ms Breda Duffy	☎ 057 9357774 🔲 breda.duffy@hse.ie
	Ms Grace O'Keeffe	☎057 9357789 ☐ Grace.okeeffe1@hse.ie
CONSULTANTS	I	
Consultant Haematologist	Dr Gerard Crotty	2057-93 <b>58352</b> (Secretary)
		☐ Gerard.crotty@hse.ie
Consultant Haematologist	Dr Kanthi Perera	≈ 057 93 <b>59250</b> (Secretary)
-		■ Meegahage.Perera@hse.ie
Consultant Histopathologist	Dr Charles d'Adhemar	≈ 057 93 <b>59377</b> ☐ Charlesj.DAdhemar@hse.ie
Consultant Histopathologist	Dr Margaret Lynch	☎057 93 <b>58383</b>
Consultant Histopathologist	Dr Nurul Nor	☎057 93 <b>58279</b> ■ Nurul.Nor1@hse.ie
Consultant Histopathologist	Dr Miriam Walsh	☎057 93 <b>58278</b>
Consultant Histopathologist	Dr Nazia Faheem	☎057 93 <b>57763</b> ■ Nazia.faheem@hse.ie
Consultant Microbiologist	Dr Cathal O'Sullivan	☎057 93 <b>58349</b> ■ CathalE.OSullivan@hse.ie
Consultant	Dr Vivion Crowley	Contactable via the Biochemistry Laboratory
Chemical Pathologist		057 93 <b>58504</b>