

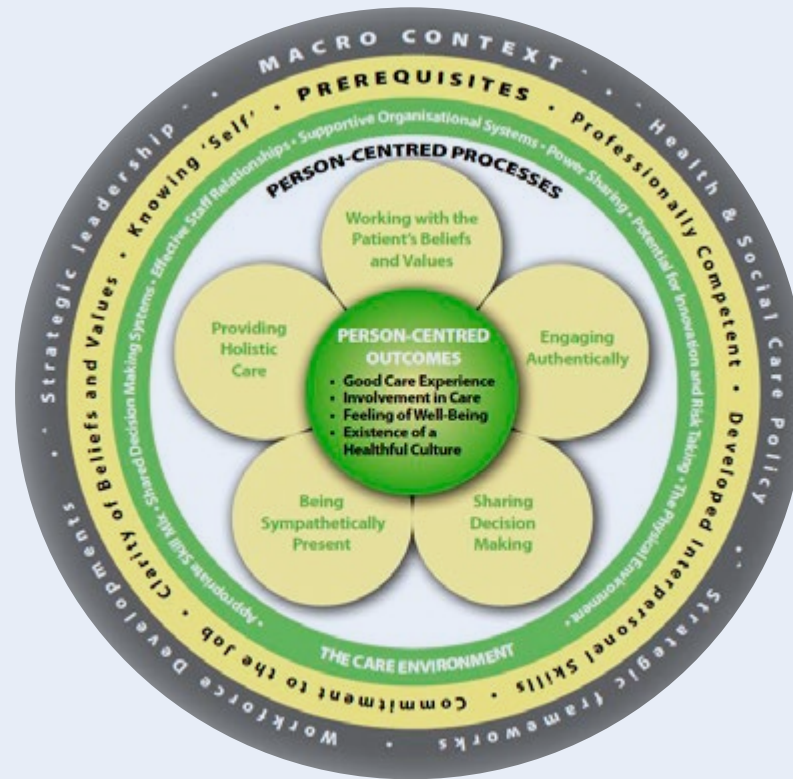
## Person-Centred Principles

<b>Principle 1</b>	Being person-centred means affording people dignity, respect and compassion, whether service user or provider.
<b>Principle 2</b>	Being person-centred means the person is a partner in their own health care, and the health and wellbeing of the person is the focus of care, not their illness or conditions.
<b>Principle 3</b>	Being person-centred means offering co-ordinated care, support or treatment across multiple episodes of treatment, care and therapy over time and across services.
<b>Principle 4</b>	Being person-centred means offering personalised health and social care, support or treatment, for example by incorporation the person's family knowledge, values, beliefs and cultural backgrounds into the planning and delivery of care
<b>Principle 5</b>	Being person-centred means being enabling where systems and services are oriented towards supporting persons to recognise and build upon their own strengths, preferences and goals, to achieve their full potential.
<b>Principle 6</b>	A person-centred health and social care system supports the person to make informed decisions about, and successfully manage, their own health and social care at the level they choose, including choices about when to let others act on their behalf.
<b>Principle 7</b>	Being person-centred means collaboration between the person, their family and staff to influence policy and service design and development, and be partners in evaluation.
<b>Principle 8</b>	Achieving a person-centred culture requires a change in behaviour and mindset supported by a system that puts the person at its heart.
<b>Principle 9</b>	Being person-centred means a whole system approach to health and social care that values people, innovation, learning and teamwork throughout the organisation and demonstrates appreciation and respect for the unique contribution that people make regardless of position or status.

*Source: HSE – QID (2016a)*

*People's Needs Defining Change – Health Services Change Guide*

## Person-Centred Practice Framework



Source: McCormack, B. and McCance, T. (2017)

People's Needs Defining Change – Health Services Change Guide