

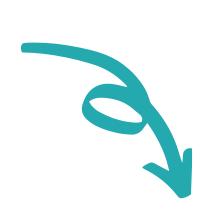
COVID-19 Pulse Staff Focus Groups



RECOGNISING STAFF CONTRIBUTION

Initially, staff reported:

Public recognition and support via the media, social movements, physical gifts of food/refreshments and acknowledgements.



As services returned & case numbers rose:

We saw a normalisation in the expression of appreciation both internally and from the public. There was also a normalisation of increased workloads resulting in stress and fatigue.

Staff Suggestions for Improvement.....



Saying a Simple 'Thank You' to colleagues



The Importance of Breaks



Appreciation Programmes e.g. Campaigns/Rewards



Support the health & Wellbeing of all colleagues







